

Developing Sustainable Business Model

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Capital Markets Day
29 September 2009

NESTE OIL

refining the future

Neste Oil Is A Leader In:



TECHNOLOGY



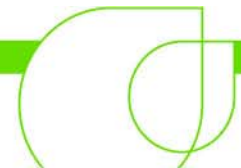
SUSTAINABILITY



HSSE



NESTE OIL



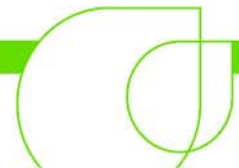
Sustainability: Economical - Ecological - Social



Dow Jones Sustainability Indexes Member 2009/10

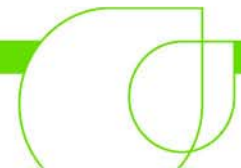
Neste Oil has been selected as an index component three times globally and 1st time on a European level.

- Overall score improved by 1%
- Economic dimension: best in the industry
- Environmental dimension: good
- Social dimension: better than average within the industry
- Best improved dimensions: brand management, standards for suppliers and stakeholder engagement



Our Sustainability Policy Statement

- We are socially responsible, environmentally sound and economically viable
- All our actions are safe for us, our neighbors, contractors, customers and the environment
- We act responsibly in society and respect human rights wherever we operate
- We provide our customers with products that help tackle sustainability issues such as global climate change and improve local air quality
- We are committed to engaging with our stakeholders and participating in multi-stakeholder initiatives to help develop more sustainable solutions
- We use natural resources responsibly and are actively working towards a more sustainable supply chain



Sustainability And HSSE - Foundation Of Responsible Operations

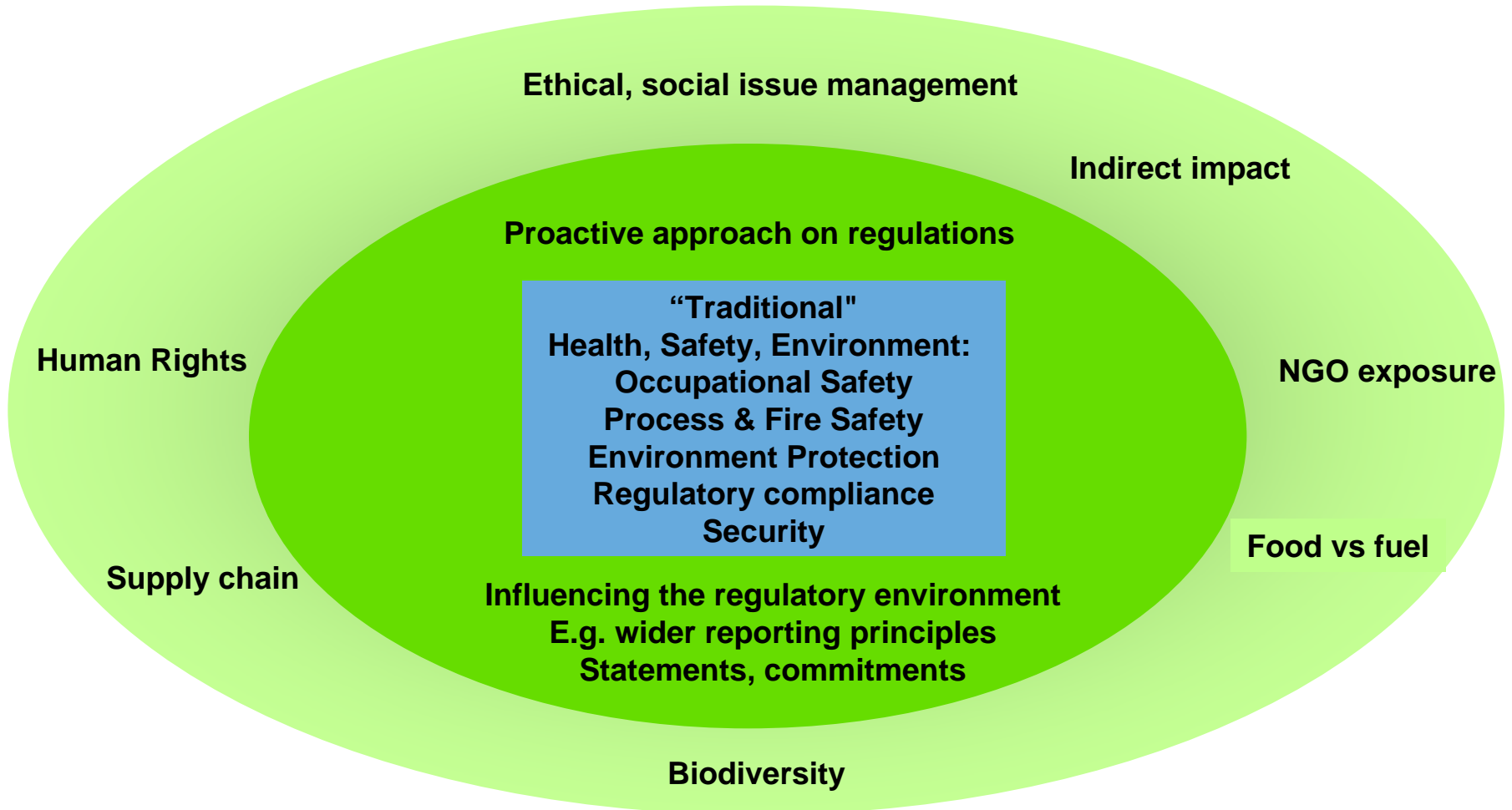
- Creating a sustainable business model

Our Role:

Ensuring safe operations and responsible procedures across all activities. Supporting the Business through reduced risk position and contributing leading stakeholder perception in operational excellence, responsible and environmentally sound performance and sustainability.



Our Businesses Have Different Requirements

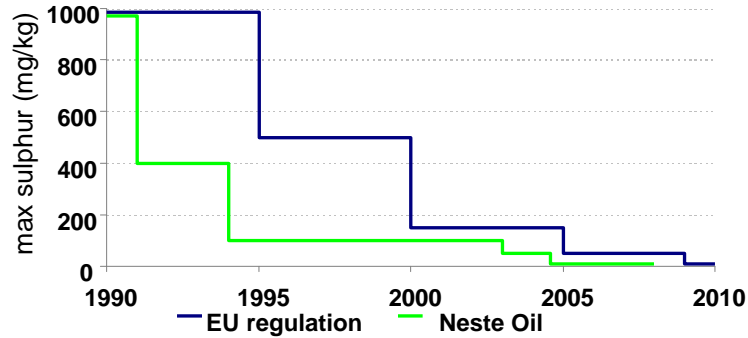


Environmental Analysis

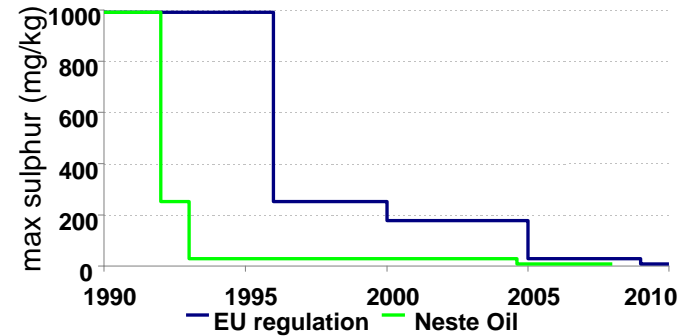
Area	Role	Business Implications
Environment, Product Stewardship	Measuring performance and environment; management systems; compliance	<ul style="list-style-type: none">- Legislation continues moving towards stricter regulations; e.g. BAT, REACH- Liability resulting from non-compliance becoming more severe- Increased need for environmental awareness- Monitoring of regulative changes essential
Sustainability, Regulatory Affairs	Fulfilling regulatory requirements; ensuring sustainable procedures and leading perception	<ul style="list-style-type: none">- European legislation is critical; window to influence developments is open- NGO's and IGO's are leading the debate- Risk of subjective political decision making (science ignored)- Identify the cost implications of sustainability- Building up and maintaining outstanding procedures
Safety	Behaviour-based, fire and process safety; ensuring safe operations	<ul style="list-style-type: none">- Good basic safety performance must be the foundation- Improved safety performance needed to lower risk position- Harmonised safety procedures required across the Group- Increased need for process safety awareness in daily work- Ensuring good safety performance at new plants- Increase visibility in the field; observation tours

Neste Oil's Strong Track Record In HSSE

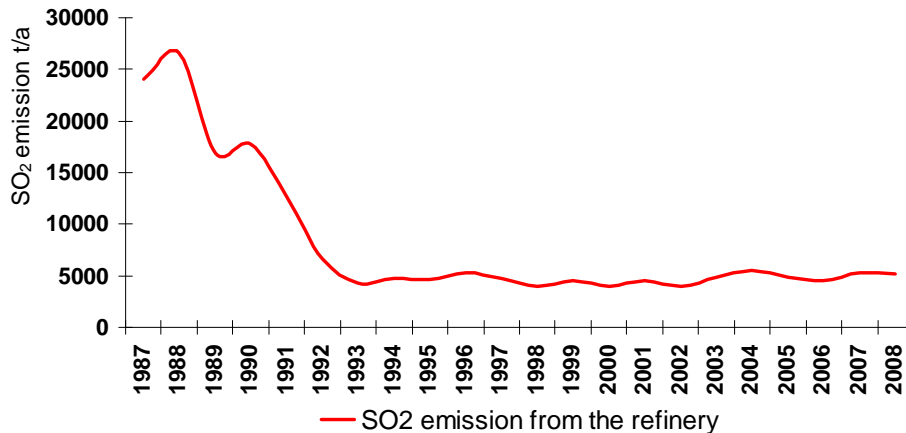
Sulfur in motor gasoline



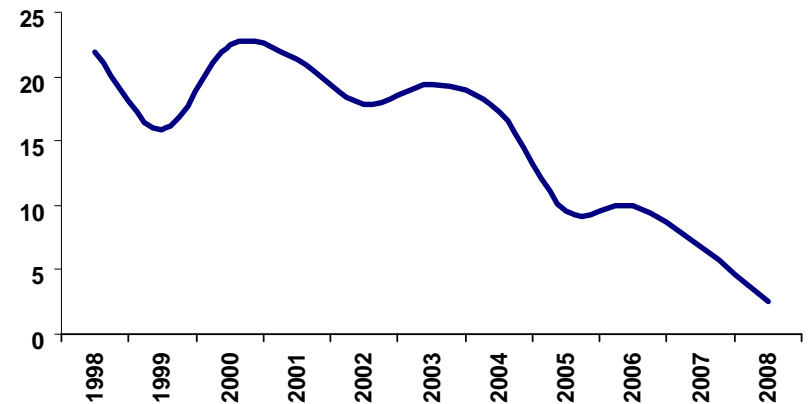
Sulfur in diesel



Environment: SO₂ emissions Porvoo refinery

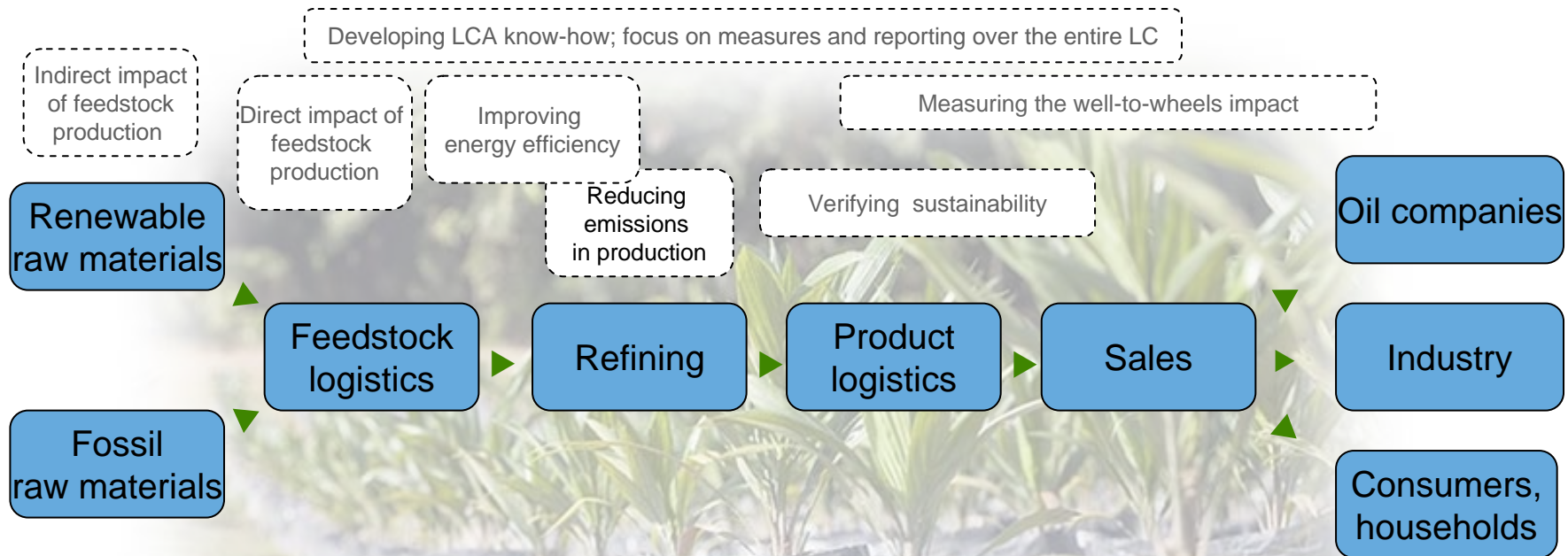


Safety (TRIF, oil refining, own personnel)



- "HSSE" is getting a wider content and covers the whole supply chain
- Outstanding companies are committed to continuous improvements over the whole life cycle of their products

Supply Chain Management Is The Key

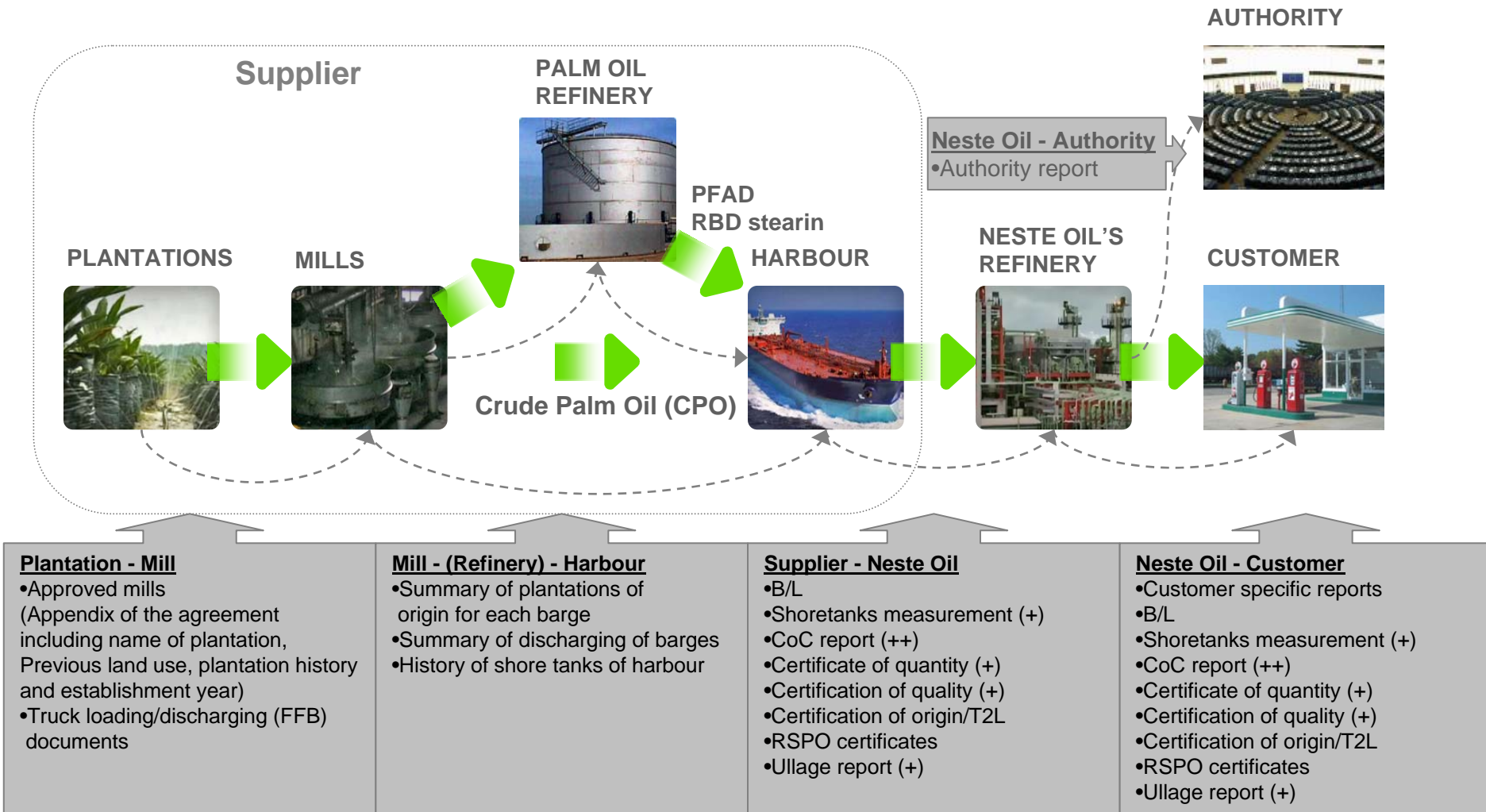


IPPC Directive (Refineries)

Renewable Energy Directive: Sustainability; GHG savings

Fuel Quality Directive: Sustainability; GHG savings

Neste Oil's Palm Oil Chain Of Custody



PFAD = Palm Fatty Acid Distillate

RBD stearin = Refined Bleached and Deodorized stearin

NESTE OIL

Life in Borneo November 2008



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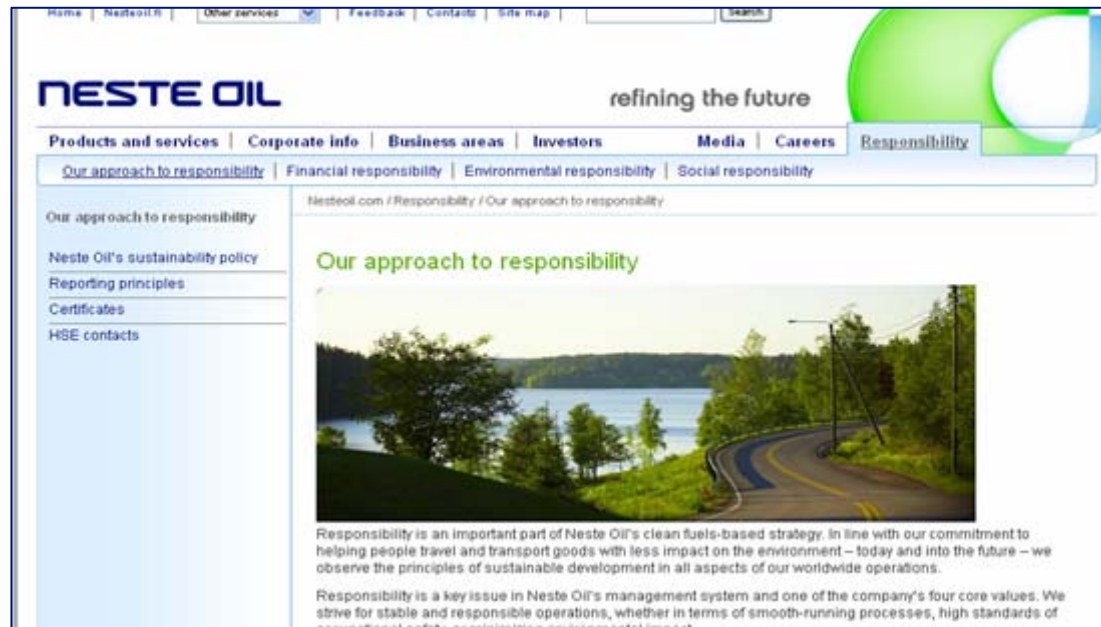
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Neste Oil's View On Feedstocks



Read More About Our Approach To Sustainability



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